



March 2013

To our Valued Customers and Channel Partners:

Re: TE Connectivity Touch Systems is now Elo Touch Solutions, Inc.

As you are aware, on 1 June 2012, The Gores Group acquired TE Connectivity's Touch Systems business – now Elo Touch Solutions, Inc. Elo has continued to contract, invoice, and remit payment under the legal name Elo Touch Solutions, Inc. All confirmed outstanding purchase orders and backlog orders issued to and received by TE Connectivity Touch Systems are handled by Elo Touch Solutions, Inc.

Effective 1 March 2013, Elo Touch Solutions, Inc. has established new payment remittance instructions and a new headquarters address. Please refer to the last page of this document for new payment remittance instructions.

Here is our new headquarters address:

**Elo Touch Solutions, Inc.
1033 McCarthy Blvd.
Milpitas, CA 95035-7920
800-ELO-TOUCH (800-356-8682)
+1 408 597 8000**

We would like to make sure you have updated your internal ERP and associated payment systems to reflect the change from TE Connectivity Touch Systems to Elo Touch Solutions, Inc. Attached to this notice is an IRS W-9 for your records. Existing purchase, service, maintenance, warranty and support contract terms remain unchanged.

More importantly, Elo Touch Solutions will continue to be a leading provider of touch interactive experience solutions with the quality and reliability you have come to trust.

NAME:	Elo Touch Solutions, Inc. (formerly TE Connectivity Touch Systems)
TAX ID NUMBER (FEIN):	90-0827586
CORPORATE ID NUMBER:	Delaware File Number: 5140956

If you have any questions or concerns, please contact our customer service team at customerservice@elotouch.com, 800-ELO-TOUCH or +1 408 597 8000 and we'll be happy to help.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig".

Craig Witsoe
CEO Elo Touch Solutions



State of Delaware

The Official Website for the First State



The Secretary of State of Delaware issued a certificate for ELO TOUCH SOLUTIONS, INC. whose file number is 5140956 on 04/24/2012 under request number 120468206 for authentication number 9526156.



Form **W-9**
 (Rev. December 2011)
 Department of the Treasury
 Internal Revenue Service

**Request for Taxpayer
 Identification Number and Certification**

Give Form to the
 requester. Do not
 send to the IRS.

Print or type
 See Specific Instructions on page 2.

Name (as shown on your income tax return)
Elo Touch Solutions, Inc.

Business name/disregarded entity name, if different from above

Check appropriate box for federal tax classification:
 Individual/sole proprietor C Corporation S Corporation Partnership Trust/estate

Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partnership) ▶

Other (see instructions) ▶

Address (number, street, and apt. or suite no.)
1033 McCarthy Blvd.

City, state, and ZIP code
Milpitas, California 95035

List account number(s) here (optional)

Requester's name and address (optional)

Exempt payee

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on the "Name" line to avoid backup withholding. For individuals, this is your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN* on page 3.

Social security number

			-			-			
--	--	--	---	--	--	---	--	--	--

Note. If the account is in more than one name, see the chart on page 4 for guidelines on whose number to enter.

Employer identification number

9	0	-	0	8	2	7	5	8	6
---	---	---	---	---	---	---	---	---	---

Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and
- I am a U.S. citizen or other U.S. person (defined below).

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions on page 4.

Sign Here Signature of U.S. person ▶  Date ▶ **Feb. 14, 2013**

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Purpose of Form

A person who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN to the person requesting it (the requester) and, when applicable, to:

- Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
- Certify that you are not subject to backup withholding, or
- Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income.

Note. If a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

Definition of a U.S. person. For federal tax purposes, you are considered a U.S. person if you are:

- An individual who is a U.S. citizen or U.S. resident alien,
- A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States,
- An estate (other than a foreign estate), or
- A domestic trust (as defined in Regulations section 301.7701-7).

Special rules for partnerships. Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax on any foreign partners' share of income from such business. Further, in certain cases where a Form W-9 has not been received, a partnership is required to presume that a partner is a foreign person, and pay the withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and avoid withholding on your share of partnership income.



Payment Information

Checks:

Send all payment checks directly to the Elo A/R lock-box at:

**Elo Touch Solutions, Inc.
26393 Network Place
Chicago, IL 60673-1263**

Physical address for over-night payment checks:

**Elo Touch Solutions, Inc. Box #26393
c/o JPMorgan Chase
131 S Dearborn, 6th Floor
Chicago, IL 60603-5517
For (Name): "Elo Touch Solutions, Inc. # 26393"
Telephone # (312) 325-6691**

Wire Transfer:

**Bank Name: JP Morgan Chase Bank, N.A.
ABA/Routing Number: 021000021
SWIFT Code: CHASUS33
Location: 270 Park Avenue
New York, NY 10017
Credit to the Account of Elo Touch Solutions, Inc.
Account Number: 468836585
EIN Number: 90-0827586**

ACH / EFT:

**Bank Name: JPMorgan Chase Bank, N.A.
ABA/Routing Number: 322271627
Credit to the Account of Elo Touch Solutions, Inc.
Account Number: 468836585**

Any questions concerning the above information, please email eloARinquiry@elotouch.com

***** Please send any remittance advice to EloCustomerRemittance@elotouch.com *****

If you have any other questions or concerns regarding pricing or invoicing, please contact your Customer Service Representative at 800-356-8682 or customerservice@elotouch.com.