# **Touch Screens and the Mobile Phone Market**

Geoff Walker Global Director of Product Management Tyco Electronics – Elo TouchSystems September 23, 2008







# **Elo TouchSystems**



### **Business unit of Tyco Electronics**

- ❖ \$13B revenue in 2007
- 92,000 employees in 54 countries (34,000 in China)
- One of the world's largest electronic component suppliers

## **Elo TouchSystems**

- Founded in 1971; invented the touch screen
- World's largest revenue for touch-screen products in 2007
- Widest selection of touch technologies
- Nearing a half-billion dollars in revenue with 450 people
- Manufacturing & integration in China, Japan, Brazil, Belgium, New York & California



# **Agenda**



- Touch & mobile phones
- Market drivers & inhibitors
- Mobile phone market size
- Touch penetration
- Technology alternatives
- The holy grail
- The bigger picture



**Displaybank:** Touch Screen Panel Industry Trends & Business Strategies (11/07)

DisplaySearch: 2008 Touch Panel Market Analysis (5/08)

iSuppli: Touch Screens: Emerging Displays Special Report (5/08)

IMS Research: The Worldwide Market for Touchscreen & Input Technologies for Mobile Handsets (7/08)



## **Touch & Mobile Phones**



Multimedia & data services usage 1



But ease of navigation & text entry







It's not just touch.
It's not just multi-touch.
It's not even really about touch.
Touch is just an *enabler*.

## Touch Is an Enabler



#### What did touch enable on the iPhone?

A user interface that provides such incredibly intuitive access to a relatively complex set of functions that even a 7-year-old can use it without training or assistance



# Say What?





### changed the way people think about touch

- Touch went from something that you poke at in an airport check-in line to an enabler of a whole new way of interacting with devices.
- It's all about the user experience, not the technology!

## **Drivers & Inhibitors**



#### **Market drivers**

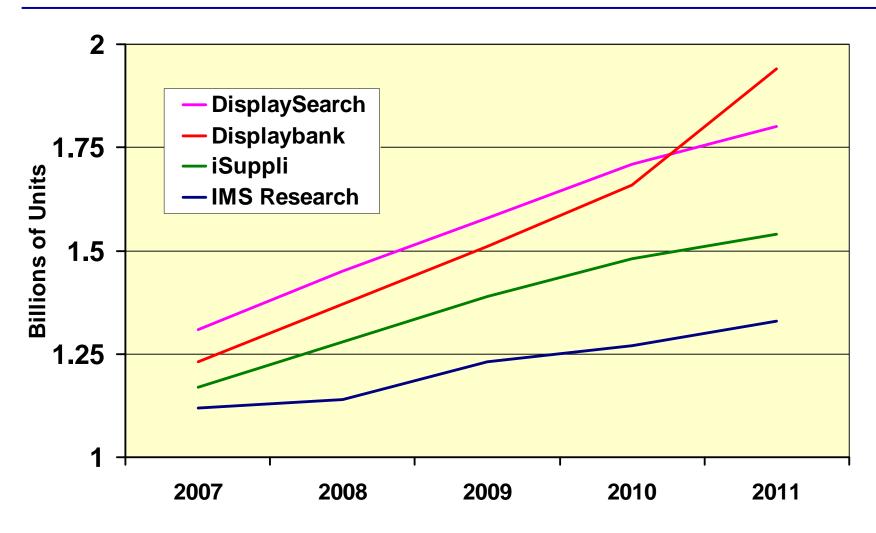
- Operators' desire to increase ARPU
- Mobile internet
- Convergence of consumer & enterprise applications
- Asian-language character entry

#### **Market inhibitors**

- Higher cost
- Western operators' need for ROI (subsidy model)
- Technology uncertainty

# Forecasted Mobile Phone Market Size (Units)

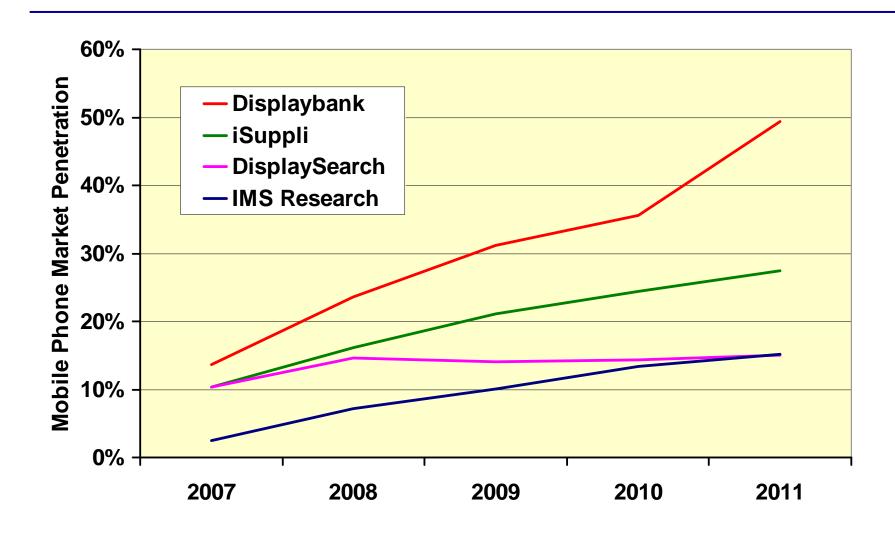






## **Forecasted Touch Penetration**







# **Many Different Assumptions...**



- Smartphone demand & growth rate
- Expansion of touch into the <u>"feature-rich" segment</u>
- Touch becoming a <u>standard feature</u> on mobile phones
- Adoption rate for projected capacitive (the "iPhone effect")
- Emerging display technologies that defocus touch
- Competing input technologies such as voice
- The emergence of touch-optimized software
- The importance of <u>handwriting recognition</u> in Asia
- The value of <u>haptics</u> in overcoming resistance to touch
- Convergence with other consumer devices
- The degree to which touch will become <u>ubiquitous</u>

# **Technology Alternatives**



#### **Mainstream**

- Analog resistive
- Projected capacitive



## **Emerging**

- Acoustic Pulse Recognition [APR] (Elo TouchSystems)
- Waveguide infrared (RPO)
- Traditional infrared (Neonode)
- Digital resistive (Wintek, others)
- LCD in-cell (AUO, Sharp, others)



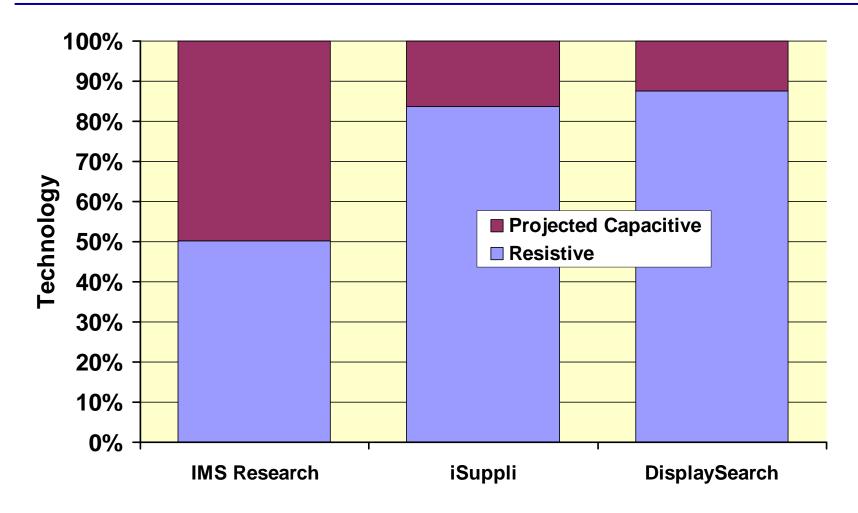
# **Mainstream Technologies Compared**



	<b>Analog Resistive</b>	<b>Projected Capacitive</b>		
Touch Object	Stylus & finger	Finger-only		
Multi-Touch	No	Yes		
Durability	Poor (plastic)	Excellent (glass)		
Clarity	Fair	Very good		
Flush Surface	No	Yes		
Power Consumption	Very low	Moderate		
Stable Calibration	No	Yes		
Cost	Very low	High		

# Forecasted Mainstream Technology Share in 2011





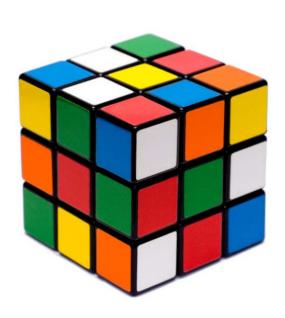


# **The Holy Grail**



### The ideal touch technology for a mobile phone

- Stylus & finger usage
- 2 Multi-touch
- **3** High durability
- 4 High transparency & clarity
- 6 Completely flush top surface
- 6 Low power consumption
- Stable calibration
- 8 Narrow borders
- 9 Substrate independence
- Low cost



# There Is No Perfect Touch Technology



	Characteristic	Analog Resistive	Projected 🖘 Capacitive	APR	Waveguide Infrared	Traditional Infrared	Digital Resistive	LCD In-Cell
0	Stylus Independence	V		5	V		V	
0	Multi-Touch		\$		V	V	\$	\$
6	Durability		\$	\$	\$	\$		V
4	Optical Performance		V	\$	\$	\$		\$
6	Flush Surface	<b>▼</b>	\$	\$	V		V	\$
<b>6</b>	Power Consumption	\$	V	\$	V		\$	
0	Stable Calibration		\$	159	\$	\$		\$
8	Narrow Borders	V	V	\$	V		V	\$
0	Substrate Independence	V	\$	V	\$	\$	V	\$
0	Cost	\$		V	V		V	

\$	Best
<b>▼</b>	ок
	Worst

# Why Just Mobile Phones?



## iSuppli's forecast for <10-inch touch screens in 2011

(assumes 27.5% touch penetration in mobile phones)

Touch Screen Application	<3-inch	3.x-4.x-inch	5.x-9.x-inch	Total	Share
Mobile Phone (000 units)	324,435	100,731		425,167	68.1%
Gaming/Entertainment		68,338		68,338	10.9%
Navigation System		59,825	7,484	67,309	10.8%
MP3/PMP	3,385	24,758		28,143	4.5%
Small-Screen PC			14,246	14,246	2.3%
Others	7,420	3,728	2,928	14,076	2.3%
PDA		4,690		4,690	0.8%
Retail		953	1,396	2,349	0.4%
Office Printer	667	110	1,235	2,012	0.3%
Medical			302	302	0.0%
Industrial/Financial		32	65	97	0.0%
Grand Total	335,240	263,025	26,053	624,318	100.0%
ASP (\$)	2.7	6.3	21.2		
Mobile Phone TAM (000 \$)	\$875,975	\$634,608	\$0	\$1,510,583	
Non-Mobile Phone TAM (000 \$)	\$29,174	\$1,022,447	\$552,327	\$1,603,948	

## **Mobile Phones Aren't Easy**



### The mobile phone touch-screen business

- Extremely high volumes
- Very small number of customers (OEMs)
- Limited opportunity for new technologies
- Rapid product introduction cycles
- Difficult to differentiate products
- Many new competitors
- Very low average selling prices
- Intense pressure on margins



## **The Bigger Picture**



- Appliance
- ATM
- Automotive entertainment
- Automotive in-dash system
- Bedside entertainment
- Blood glucose meter
- Casino gaming machine
- Copier
- Desktop touch monitor
- Digital still camera
- Digital video camera
- e-Book/dictionary
- Electronic cash register
- Entertainment device
- Gas pump
- Handheld industrial device
- Home automation controller
- Home healthcare device

- In-flight entertainment
- Industrial controller
- Insulin delivery controller
- Interactive digital signage
- Internet access terminal
- IP phone
- Jukebox
- Lottery terminal
- Machine control panel
- Media player
- Medical monitor
- Mobile internet device
- Mobile phone
- Notebook
- Patient monitor
- PDA
- Photo kiosk
- Point of information kiosk

- Point of sales terminal
- Portable game
- Portable GPS
- Portable industrial device
- Price-checker
- Printer
- Projector
- Self-service terminal
- Shopping cart tablet
- Signature capture device
- Solar power controller
- Tablet computer
- Ticketing machine
- Touchcomputer
- UMPC (Ultra-Mobile PC)
- Voting machine
- Wind power controller
- X-ray machine

# **Touch Is Exploding!**











# Thank You!

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