

Note: File deletions, and particularly registry key deletions, must be done with care. Deleting non-Elo files can cause problems with computer operations; in the worst case, improper deletions could necessitate reinstalling the operating system.

Right-click the Start button and select Explore.

Navigate to the following folders and delete any Elo files found:

/windows/system32/drivers (NOTE: \windows can also be \windowsnt)

- Delete all files that start with elo (unless they're obviously not Elo-related)
- Delete all monmouse files
- Delete all mmstub files

/windows/system32

- Delete all files that start with elo
- Delete all monmouse files
- Delete all mmstub files

/program files

- Delete all Elo folders

/temp

- Delete any TETouch folders

Close Windows Explorer

Run regedit: Click Start, click Run; Enter regedit in the Run field and press the ENTER key

Delete all elo, monmouse and mmstub keys.

Possible locations:

- HKEY_LOCAL_MACHINE, System, CurrentControlSet, Services: MonMouse
- HKEY_LOCAL_MACHINE, System, CurrentControlSet, Services: MMstub
- HKEY_LOCAL_MACHINE, System, CurrentControlSet, Services:

o All entries that start with Elo

Delete the VID 04e7 keys:

HKEY_LOCAL_MACHINE, System, CurrentControlSet, Enum, Hid:

o Delete all "VID_04e7 ..." keys

HKEY_LOCAL_MACHINE, System, CurrentControlSet, Enum, USB:

o Delete all "VID_04e7 ..." keys

Close the Registry Editor

Reboot the machine