All IDS units (<http://www.elotouch.com/Product/IDS/default.aspx> - from 32" to 70") are subject to ISP in case of defect.

ISP is effective for the following countries: Austria - Belgium - Bulgaria - Croatia - Czech Republic - Denmark - Finland - France - Germany - Greece - Hungary - Italy - Ireland - Luxembourg - The Netherlands - Norway - Poland - Portugal - Slovenia - Slovakia - Spain - Sweden - Switzerland - Turkey and the UK.

**“ISP”** consists of replacement by new unit in case of Dead On Arrival , and replacement by refurbished unit in case of defect beyond DOA period.

Please contact Elo’s tech support team by email [elotecheu@elotouch.com](mailto:elotecheu@elotouch.com) or phone +32/16 70 45 45 for RMA.  
  
Note: Computer modules are not part of this swap program.